



Terms and Conditions

Open to UK mainland residents only, except employees of the Promoter (The Mall, Luton), Capital & Regional PLC, and their associated, affiliated or subsidiary companies, their families, agents or any other person(s) connected with the competition, including third party promotional partners. Minimum age restriction 17+, full UK driving licence will be required

- Competition opens on Thursday 1st February 2018, or thereafter, and closes on Monday 12th February 2018 at 5pm (the **Closing Date**). Entries received after the Closing Date will not be counted.
- To enter entrants must produce a valid receipt showing that they have purchased food and beverages from any of the list below

Beeb's Bubbles
Krispy Kreme
Chopstix
Abi's (Indian street food)
KFC
Burrito Kitchen
Jammy Nana's (ice-cream rolls and waffles)
Cake Box
Quiznos
Shakeaway
Go Coffee
Five Guys
M&S Café
Debenhams Restaurant
Costa Coffee (x 2)
Burger King
Muffin Break
Greggs (x 2)
Auntie Anne's Pretzels
Greenfields
Robby's
Vibe
Nucrema

- The receipt should be taken to the Ask Me Point.
- Entrants should complete an entry form, filling out all questions in an honest and truthful manner.

- Entrants may enter the promotion multiple times, they do not have to complete a new entry form, instead their receipt details should be added to their existing form held at Ask Me Point. Each receipt will count as one entry.
- On Tuesday 13th February, 10 finalists will be randomly chosen from all entrants to be taken to the live promotional final.
- Finalists will be contacted via the contact details they have provided. All reasonable endeavours will be made to contact the finalists during the specified time (13th midday on 14th February 2018). If a finalist cannot be contacted or is not available, the Promoter reserves the right to re-draw another finalist from the valid entries that were received before the Closing Date.
- Finalists must complete a Health and Medical questionnaire which The Mall will provide. Without completion of this questionnaire the finalist will not be able to take their place during the live event. All completed questionnaires should be with the “promoter” by 1pm on Wednesday 14th February 2018.
- The live activity will take place on Thursday 15th and Friday 16th February 2018 between the hours of 8am to 6pm, and from 8am – 3pm on Saturday 17th February. If an entrant cannot commit to this time then their place will be voided. An entrants place is not transferable.

Live event

During the 3 days of the live event, finalists will be competing to win a new car.

The prize is Toyota AYGO x-play, 5 door in solid red, 2018 plate, worth £10,905 from Steven Eagell Luton. This comes with a 5 year warranty, 1 year AA roadside assistance and a full tank of petrol.

- Vehicle will need to be collected from the dealership, Steven Eagell, Luton, or delivery may be able to be arranged to a local address. If the winner wants the car in February they will be able to take delivery, however this will be a 67 plate. If the winner waits until March they will be able to drive away a brand new 2018 registration. The prize does not include insurance and the winner must arrange this themselves. The Mall has not arranged insurance and so it is the winner’s responsibility. After the winner has the car in their possession they are liable for the payment of all tolls, congestion charges, parking, road traffic fines or costs for any additional fuel beyond the tank provided as part of the prize. Excludes any other costs connected to the prize.
- Each finalist will place 1 hand on the hand prints located on the car. If they take this hand away from the car then their participation in the competition will cease. Event staff on site will determine if this is the case and are the final judges.
- Magnetic hand prints will be located on car with each person having a left and a right in front of them. They have to maintain contact with the car at all times. If you decide to swap hands you should indicate to an event judge who will stand

over you whilst you swap. Any attempt to swap without a judge being present may result in the finalist being disqualified.

- During the day pre agreed food and toilet breaks will be given. Any breaks additional to this, and not agreed by The Promoter, will lead to an entrant's disqualification.
- Finalists must be on site at The Mall, Luton by 8am on 15th, 16th and 17th February. Finalists will be automatically disqualified if they are not on site and ready to participate by 8.30am. The Promoter takes no responsibility for finalists who are late. All finalists will be standing with one hand on a mark on a car located in The Mall, Luton from 8.30am to 6pm (Thursday & Friday) and 8am – 3pm (Saturday). If a finalist has medical reasons as to why they cannot stand, i.e. in a wheel chair they can of course use such a medical aid. They may be required to show evidence of disability.
- Each finalist will be able to take comfort breaks. On Thursday and Friday each will be able to take 3 x 15 minute breaks and on Saturday 2 x 15 minute breaks. To take these breaks the finalist should speak to a judge and once the judge has agreed the 15 minutes will commence.
- If a finalist is late back and do not have their hand in position when The Promoter says, they will lose their place in the competition. The Promoters time keeping is the rule. This will be done via a stop watch.
- All finalists will be allowed to eat and drink with their free hand whilst participating. They will also be allowed to use items such as phones to make calls or access social and digital media
- If a contestant loses contact due to events beyond their control i.e. arm pulled off by shopper etc then the judges will take into account the situation and decide if the contestant should still be able to take part in the activity.
- St John's Ambulance will be on site during the live activity, it is the responsibility of the entrant to advise them if they are feeling unwell.
- The "promoter" accepts no responsibility for ill health that may occur to the contestants due to their taking part within this activity.
- The winner will be the person who keeps their hand on the car the longest.
- If 2 or more contestants still have their hand on the car at 3pm on Saturday 17th February 2018 then a tie break situation will happen.
- The compere, on behalf of the "promoter", will ask a deadlock question. Whoever answers first will be the winner. The "promoters" decision is final who they believe answers first. If it is deemed that finalists answer at the same time another deadlock question will be asked and so on.

- The prize is non-transferable and there are no cash alternatives to the prize in whole or in part.
- The winner may be required to participate in reasonable publicity relating to this competition.
- The activity may be called off due to events beyond The Promoters control such as fire alarm/ evacuation or other such incident. Every reasonable effort will be made to communicate this to finalists.
- Finalists will not receive any cash payment in lieu of the time that they have spent competing in the activity

Facebook Competition

Runs daily from 2nd – 18th February. To enter you must visit the Mall Luton Facebook Page and answer the daily question. The daily prize will be listed. Competition entries will close at midnight each day. Prizes are non-refundable, non-transferable and non-returnable. There is no cash alternative. Prize may take up to 28 days to be ready for collection. Prize may require collection from Centre Management. Winner will be notified by a comment underneath their entry. Winner must claim their prize within 3 days or it may result in a void of prize. Prize may differ to that shown in image.

Instagram Competition

Runs from 1st – 18th February. To enter photos of food purchased with The Mall should be uploaded to The Mall's Instagram page, @TheMallLuton. Photos should also include 2 tags. #Re-fuel@FeastStreet and #ChopstixUK. All photos uploaded with the hashtags will be collated. The Promoter will choose their favourite photograph. The winner will receive Lunch for a Year - 365 small box meals (rrp£5 each) to be taken in 365 days (one per day). There is no cash alternative. Prize may take up to 28 days to be ready for collection. Prize may require collection from Centre Management. Winner will be notified by a comment underneath their entry. Winner must claim their prize within 3 days or it may result in a void of prize. Prize may differ to that shown in image.

The promoter of this competition is The Mall, Luton (the **Promoter**).

General terms and conditions for competitions apply*.

***GENERAL TERMS AND CONDITIONS FOR COMPETITIONS**

- The winner is responsible for ensuring they are able to accept the prize as set out and in accordance with these terms and conditions, in the event they are unable to do so then the Promoter reserves the right to redraw the prize.
- An eligible entrant must be an individual, must enter on their own behalf, and must submit an entry in the form requested by The Promoter under this promotion including their name, address and e-mail address.
- By entering, all eligible entrants agree to abide by each and all these terms and conditions. Misrepresentative or fraudulent entries will invalidate an entry. The Promoter reserves the right, with or without cause, to exclude entrants and withhold prizes for violating any of these terms and conditions. The Promoter reserves the right to amend these terms and conditions. Any amendments will be published on The Promoter's website (the **Website**).
- Entrants will retain copyright in their submitted entries, however, by entering, all entrants licence The Promoter a worldwide royalty-free perpetual licence to edit, publish and use each entry in any and all media (including print and online) for publicity and news purposes. The Promoter reserves the right to publish entries (including parts of entries) although publication does not necessarily mean the entrant has won a prize.
- There is no cash or other alternative to the prize stated and the prize is not transferable and no part or parts of the prize may be substituted for other benefits, items or additions.
- Winner may be required to submit valid identification before receiving their prize.
- The Promoter's decision is final and binding on the entrants. No correspondence will be entered into.
- The Promoter will not be liable for technical, hardware, or software failures of any kind or lost or unavailable network connections that may limit or prohibit an eligible entrant's ability to participate in the competition. Other than death or personal injury arising from the acts or omissions of The Promoter or its employees, the Promoter will not be liable for any loss or damage arising out of the winner's (or their guest's) enjoyment of the prize.
- By entering, any subsequent finalist and prize winners agree to allow the free use of their names, photographs and general locations for publicity and news purposes during this and future promotions by the Promoter or any associated or subsidiary company of The Promoter.

- Uses of personal data received by The Promoter in the course of the promotion are subject to the privacy policy found on the Website. Finalist and Winners' names may be published on the Website and on social media.
- Completion and submission of an entry form will be deemed acceptance of these terms and conditions.
- The Promoter reserves the right at any time to cancel, modify or supersede the competition (including altering prizes) if, in our sole discretion, a competition is not capable of being conducted as specified. The Promoter reserves the right to substitute a prize of equal value in the event that circumstances beyond their control make this unavoidable.
- For a list of winners, please send a stamped envelope to The Mall Luton, Mall Management, 37 The Mall, Bedfordshire, Luton LU1 2LJ stating which competition you would like winners details of.

Surname

First name

Date of birth

Signature

Date